



Sustainability Business Rating Specific indicators

Our Note

This collection gathers different indicators from different business areas, keeping it simple and understandable. To be used for information and support.

Restaurants, Coffee places

- Predominantly organic ingredients: the products are predominantly made with organic ingredients
- Fair trade products: use/sell fair trade products or directly traded products in the relevant product categories
- Variety of vegetarian and/or vegan dishes
- Cooking without a deep fat fryer
- Seasonal and regional ingredients: predominantly use of seasonal and regional ingredients from local farmers within 100km
- Responsible Packaging and delivery

Bakery

- Mostly biological ingredients: using biological ingredients is higher than average number of products or is increasing in the future
- Mostly local ingredients and products: the predominant part of ingredients and products comes from local suppliers and farmers
- No using ready baking mixes
- Artisanal business: artisanal, hand-made production, with no or very little automation

Grocery stores

- Predominant share of regional products: selling a predominant share of regional products, produced within 100 km
- Predominant share of organic products: selling a predominant share of organic products with the clear intention to increase in the future

Wine stores

- Certified organic production
- No use of pesticides harmful to bees, beneficial organisms and aquatic life
- Natural vegetation and rich biodiversity: support a natural vegetation and rich biodiversity in our vineyards and maintain ecologic structures such as trees or dry-stone walls
- Using organic fertilizer for the vineyards
- No Additives: no use of additives like fining agents and genetically modified yeasts, or substances used for stabilization

Clothing

- Raw Materials: clearly sourced materials, indicating origin, base materials, coloring method
- Manufacturing: handmade or automated processes
- Packaging: recycled materials
- Distribution: how big is the distribution chain from the production
- Care and repair: bio or eco cleaning/washing if allowed, options to repair, change or prolong product life
- End of use programs: options for reuse, recycle or re-purpose

Footwear

- Materials sourcing: raw materials as well as adhesives used in the production
- Manufacturing: handmade or semi-automated processes
- Care and repair: eco cleaning if allowed, repairing options, recycling into new materials
- Product environmental footprint (the CO2 footprint score):
 - How raw materials used in the shoe are extracted and processed, how the weight and composition of a shoe directly influence the upstream burdens associated with producing polyester, nylon, cotton, rubber and leather.
 - Manufacturing and Assembly: shoe sub-component processing steps (molding, forming, weaving, etc.) require energy, water, and waste. The location of these manufacturing plants also affects energy efficiency and fuel mix, a significant driver of impact across the life cycle.
 - Shoe Durability: the longer a shoe lasts, the fewer replacements are needed.

Accommodation (Hotels and others)

- Latest ecological standards: buildings were built / renovated according to the latest ecological standards
- Saving energy: application of energy saving measures is visible and energy conservation measures are in places such rooms, bathrooms, hallways, reception, etc.
- Water, cleaning and responsible use of cleaning products: responsible water management and cleaning products, using bio washing or bio products is predominant and visible
- Vegetarian, organic, local and/or seasonal gastronomy: a large offer of vegetarian, organic, local and/or seasonal gastronomy, using products from local suppliers, local farmers
- Cooking without a deep fat fryer
- A good and applied waste management concept: it is visible the application of a waste management plan, which includes waste prevention, waste separation and proper disposal. Recycling is also part of the process.
- Paperless administration: as much as possible paperless transactions, such as e-mailing invoices, payments, documents, online registration
- Complementary services, discounts for guests
- People services: people working there are embracing a responsible behavior and a client oriented attitude